St. Michael’s Medical Center in Newark, New Jersey is Nonparticipating as of May 1, 2016

We recently learned that St. Michael’s Medical Center in Newark, New Jersey will be changing ownership. St. Michael’s Medical Center’s new owner has decided not to continue the network agreement that St. Michael’s Medical Center had with us. Therefore, St. Michael’s Medical Center will be a nonparticipating hospital and all services, other than emergency care, will be out-of-network as of May 1, 2016.

We are mailing letters to members who have received services at St. Michael’s Medical Center in the past 12 months, or who live in Essex County where the hospital is located, notifying them of this change. Samples of the letters to these members are included below.

- Sample UnitedHealthcare member letter
- Sample Oxford member letters

Action Required
Please encourage your clients and their plan participants to access non-emergent hospital services from a participating (network) hospital to avoid unnecessary out-of-pocket costs.

After April 30, 2016, a primary care physician or specialist should not refer members to St. Michael’s Medical Center for any non-emergent treatment or test. Instead, members should be referred to one of the neighboring hospitals in our network, such as the ones listed below.

<table>
<thead>
<tr>
<th>Neighboring Hospitals in Essex County</th>
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<tbody>
<tr>
<td>Clara Maass Medical Center</td>
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<tr>
<td>East Orange General Hospital</td>
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<tr>
<td>HackensackUMC Mountainside</td>
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We will notify you and our members if we reach a new agreement and St. Michael’s Medical Center rejoins the UnitedHealthcare and Oxford networks.

We regret any inconvenience this change may cause members, and thank you for your support during the transition. If you would like more information or have questions, please contact your sales representative.

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