

2010 Benefit Plan Names Overview

Medicare Advantage (MA) HMO/PPO/POS Plans (Individual and Group Retiree)

- If there are multiple plans in a given market, a plan number is attached to the plan name; e.g., MedicareComplete Plan 1, 2, 3, 4 or MedicareComplete Choice Plan 1, 2, 3.
- Counties or markets with a single plan offering under a given name will not include a plan number designation.

2010 Plan Name	Plan Description
AARP® MedicareComplete® (HMO) AARP® MedicareComplete® Balance (HMO) AARP® MedicareComplete® Premier (HMO) AARP® MedicareComplete® Value (HMO) SecureHorizons® MedicareComplete® (HMO)	Individual Medicare Advantage HMO plans with prescription drug coverage.
AARP® MedicareComplete Essential® (HMO)	Individual Medicare Advantage HMO plans without prescription drug coverage.
AARP® MedicareComplete® Mosaic (HMO)	Individual Medicare Advantage HMO plans with prescription drug coverage. Designed to meet the needs of Chinese, Korean and Hispanic individuals through the use of a focused network of in-language physicians.
AARP® MedicareComplete Choice® (PPO and Regional PPO) SecureHorizons® MedicareComplete Choice® (PPO and Regional PPO)	Individual Medicare Advantage PPO plans with prescription drug coverage.
AARP® MedicareComplete Choice® Essential (PPO and Regional PPO) SecureHorizons® MedicareComplete Choice® Essential (Regional PPO)	Individual Medicare Advantage PPO plans without prescription drug coverage.
AARP® MedicareComplete® Plus (HMO-POS) AARP® MedicareComplete® Balance Plus (HMO-POS) SecureHorizons® MedicareComplete® Plus (HMO-POS)	Individual Medicare Advantage POS plans with prescription drug coverage.
AARP® MedicareComplete® Plus Essential (HMO-POS)	Individual Medicare Advantage POS plans without prescription drug coverage.
AARP® MedicareComplete® Retiree Plan (HMO, HMO-POS and Regional PPO) SecureHorizons® MedicareComplete® Retiree Plan (HMO, HMO-POS and Regional PPO) UnitedHealthcare® MedicareComplete® Retiree Plan (HMO, HMO-POS and Regional PPO)	Group Retiree Medicare Advantage HMO, PPO or POS plans may or may not include prescription drug coverage.
UnitedHealthcare® Group Medicare Advantage (PPO)* <i>*This is a unique Medicare Advantage product, offered by Group Retiree with a UnitedHealthcare brand.</i>	Group Retiree Medicare Advantage PPO plans may or may not include prescription drug coverage.



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This document is provided for informational purposes only and is not intended to replace any provisions or requirements contained in your participation agreement(s) with UnitedHealthcare or its affiliates.

Member Identification Cards

Medicare Advantage HMO, POS, PPO Plans

Our members receive a Member Identification Card containing information designed to help you access our automated phone or online systems to verify benefits, eligibility and claims status. It is important to check your patient's identification card at each visit and keep a copy of both sides of the card for records.

Identifying Characteristics:

- 1** Provider Web site Indicator
uhc = unitedhealthcareonline.com
phs = pacificare.com
oxh = oxfordhealth.com
- 2** Group Number
- 3** Electronic Payer ID
- 4** Contact Numbers
- 5** Primary Care Physician (if applicable)
- 6** Group Name (Retiree only)
- 7** Plan Name

ID Card Fronts

ID Card Fronts

ID Card Backs

Health Plan (80840) 911-06111-07
Member ID: 999999999 Group Number: MCARE01
Member: JOHN Q PUBLIC
Payer ID: 99999
PCP Name: PROVIDER, PRIMARY Q
PCP Phone: (999) 999-9999
COPAY: Office / Spec \$15 / \$25
Oxford Plus Plan 1
H3107 PBP#004 Underwritten by Oxford Health Plans (NJ), Inc.

Health Plan (80840) 911-06111-07
Member ID: 999999999 Group Number: BA2200
Member: JOHN Q PUBLIC
Payer ID: 99999
PCP Name: PROVIDER, PRIMARY Q
PCP Phone: (999) 999-9999
COPAY: Office / Spec \$5 / \$5
Oxford Group Retiree Plan
H3107 PBP#801 Underwritten by Oxford Health Plans (NJ), Inc.

For emergencies, call 911 or your local rescue unit. Printed 06/06/09

This card doesn't guarantee coverage. To verify benefits, view claims, or find a physician, visit the web site www.aarpmedicarecomplete.com, or call member services.

For Members: 999-999-9999 TDD 999-999-9999
Medicare NurseLine: 999-999-9999

For Providers: www.oxfordhealth.com 999-999-9999
Medical Claim Address: PO Box 99999, City, ST 99999-9999

UnitedHealthcare
Pharmacy Claims: Rx Solutions PO Box 9999, City, ST 99999-9999
For Pharmacist: 999-999-9999

Health Plan (80840) 911-87726-04
Member ID: 9999999-01 Group Number: HCFAA2
Member: JOHN Q PUBLIC
PLAN CODE: AAK
Payer ID: 99999
PCP Name: PROVIDER, PRIMARY Q
PCP Phone: (999) 999-9999
MEDICAL GROUP NAME
COPAY: Office / Spec / ER \$10 / \$30 / \$50
AARP MedicareComplete Plan 1 / HMO
H0303 PBP#013

Health Plan (80840) 911-87726-04
Member ID: 9999999-01 Group Number: 999999
Member: JOHN Q PUBLIC
PLAN CODE: Q4P
GROUP NAME
Payer ID: 99999
PCP Name: PROVIDER, PRIMARY Q
PCP Phone: (999) 999-9999
MEDICAL GROUP NAME
COPAY: Office / Spec / ER \$5 / \$20 / \$50
MedicareComplete Retiree Plan / HMO
H0543 PBP#805

In an emergency go to the nearest emergency room or call 911. Printed 09/08/09

This card doesn't guarantee coverage. To verify benefits, view claims, or find a physician, visit www.aarpmedicarecomplete.com or call member services Monday - Sunday 8:00 am to 8:00 pm

For Member Service: 1-999-999-9999 TDD 711
Nurse Line: 1-999-999-9999 TDD 711
Mental Health: 1-999-999-9999 TDD 711

For Providers: www.pacificare.com 1-999-999-9999
Medical Claim Address: PO Box 99999, City, ST 99999-9999

UnitedHealthcare
Pharmacy Claims: Rx Solutions PO Box 9999, City, ST 99999-9999
For Pharmacists: 1-999-999-9999

Health Plan (80840) 911-87726-04
Member ID: 999999999-00 Group Number: 99999
Member: JOHN Q PUBLIC
Payer ID: 99999
PCP Name: PROVIDER, PRIMARY Q
PCP Phone: (999) 999-9999
COPAY: Office / Spec / ER \$20 / \$30 / \$50
AARP MedicareComplete Plus / HMOPOS
H3659 PBP#001

Health Plan (80840) 911-87726-04
Member ID: 999999999-00 Group Number: 99999
Member: JOHN Q PUBLIC
Payer ID: 99999
PCP Name: PROVIDER, PRIMARY Q
PCP Phone: (999) 999-9999
COPAY: Office / Spec / ER \$5 / \$25 / \$50
SecureHorizons MedicareComplete Choice Plan 3 / PPO
R3175 PBP#001

In an emergency go to the nearest emergency room or call 911. Printed 09/08/09

This card doesn't guarantee coverage. To verify benefits, view claims, or find a physician, visit www.aarpmedicarecomplete.com or call member services Monday - Sunday 8:00 am to 8:00 pm

For Member Service: 1-999-999-9999 TDD 711
Nurse Line: 1-999-999-9999 TDD 711
Mental Health: 1-999-999-9999 TDD 711

For Providers: www.uhonline.com 1-999-999-9999
Medical Claim Address: PO Box 99999, City, ST 99999-9999

UnitedHealthcare
Pharmacy Claims: Rx Solutions PO Box 9999, City, ST 99999-9999
For Pharmacists: 1-999-999-9999

Health Plan (80840) 911-87726-04
Member ID: 999999999-99 Group Number: 99999
Member: JOHN Q PUBLIC
PLAN SPONSOR
Payer ID: 99999
PCP Name: PROVIDER, PRIMARY Q
PCP Phone: (999) 999-9999
COPAY: Office / Spec / ER \$5 / \$10 / \$50
UnitedHealthcare Group Medicare Advantage (PPO)
H1509 PBP#801

In an emergency go to the nearest emergency room or call 911. Printed 05/03/09

This card doesn't guarantee coverage. To verify benefits, view claims, or find a physician, visit www.securehorizons.com or call member services Monday - Sunday 8:00 am to 8:00 pm

For Member Service: 1-999-999-9999 TDD 711
Nurse Line: 1-999-999-9999 TDD 711
Mental Health: 1-999-999-9999 TDD 711

For Providers: www.uhonline.com 1-999-999-9999
Medical Claim Address: PO Box 99999, City, ST 99999-9999

UnitedHealthcare
Pharmacy Claims: Rx Solutions PO Box 9999, City, ST 99999-9999
For Pharmacists: 1-999-999-9999

Note: Samples are for reference only. Multiple variations of each identification card may be available in certain markets and not all products are available in each market.