

URGENT CARE POLICY

Policy Number: ADMINISTRATIVE 222.12 T0

Effective Date: February 1, 2018

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Related Policies
None

INSTRUCTIONS FOR USE

The services described in Oxford policies are subject to the terms, conditions and limitations of the member's contract or certificate. Unless otherwise stated, Oxford policies do not apply to Medicare Advantage members. Oxford reserves the right, in its sole discretion, to modify policies as necessary without prior written notice unless otherwise required by Oxford's administrative procedures or applicable state law. The term Oxford includes Oxford Health Plans, LLC and all of its subsidiaries as appropriate for these policies.

Certain policies may not be applicable to Self-Funded members and certain insured products. Refer to the member specific benefit plan document or Certificate of Coverage to determine whether coverage is provided or if there are any exclusions or benefit limitations applicable to any of these policies. If there is a difference between any policy and the member specific benefit plan document or Certificate of Coverage, the member specific benefit plan document or Certificate of Coverage will govern.

UnitedHealthcare may also use tools developed by third parties, such as the MCG™ Care Guidelines, to assist us in administering health benefits. The MCG™ Care Guidelines are intended to be used in connection with the independent professional medical judgment of a qualified health care provider and do not constitute the practice of medicine or medical advice.

APPLICABLE LINES OF BUSINESS/PRODUCTS

This policy applies to Oxford Commercial plan membership.

APPLICATION

This reimbursement policy applies to services reported using the UB-04 claim form, the 1500 Health Insurance Claim Form (a/k/a CMS-1500), or their electronic equivalents or their successor forms. This policy applies to all network and non-network providers, including hospitals, ambulatory surgical centers, physicians and other qualified health care professionals, including, but not limited to, non-network authorized and percent of charge contract physicians and other qualified health care professionals.

OVERVIEW

In accordance with correct coding methodology, Oxford determines reimbursement based on coding which specifically describes the services provided. S9088 [services provided in an urgent care center (list in addition to code for service)] is considered informational only as it pertains to the place of service and not the components of the specific service(s) provided. Therefore, S9088 will not be reimbursed.

REIMBURSEMENT GUIDELINES

The American Medical Association Current Procedural Terminology (CPT®) Professional Edition gives the following instruction for code selection: "Select the name of the procedure or service that accurately identifies the service performed."

According to Centers for Medicare and Medicaid Services (CMS), Place of Service (POS) Codes Database: "Place of service codes and descriptions should be used on professional claims to specify the entity where service(s) were rendered."

Consistent with CPT® and CMS, physicians and other healthcare professionals should report the evaluation and management, and/or procedure code(s) that specifically describe the service(s) performed. Additionally a place of service code should be utilized to report where service(s) were rendered.

Oxford will not reimburse HCPCS code S9088 [services provided in an urgent care center (list in addition to code for service)].

S9088 is informational as it pertains to the place of service not the specific service provided.

HCPCS code S9083 (global fee urgent care centers) is also a global code that does not provide specific information about the services provided. Oxford will begin to require the specific codes for the services instead of allowing reimbursement for S9083.

This change will be implemented in a phased approach by state, beginning with dates of service on or after December 1, 2017. Providers should submit claims with the specific CPT/HCPCS codes that describe the services. Refer to the *State Exceptions* section below for information regarding the dates of implementation for each state.

State Exceptions

State	Description
New York	S9083 (global fee urgent care centers) will not be reimbursed for dates of service on or after December 1, 2017 (state of New York only); this applies to provider claims for care delivered in NY (provider practice state)
New Jersey	S9083 (global fee urgent care centers) will not be reimbursed for dates of service on or after January 1, 2018 (state of New Jersey only); this applies to provider claims for care delivered in NJ (provider practice state)
Connecticut	Not applicable

APPLICABLE CODES

The following list(s) of procedure and/or diagnosis codes is provided for reference purposes only and may not be all inclusive. Listing of a code in this policy does not imply that the service described by the code is a covered or non-covered health service. Benefit coverage for health services is determined by the member specific benefit plan document and applicable laws that may require coverage for a specific service. The inclusion of a code does not imply any right to reimbursement or guarantee claim payment. Other Policies may apply.

HCPCS Code	Description
S9083	Global fee urgent care centers
S9088	Services provided in an urgent care center (List in addition to code for service)

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REFERENCES

The foregoing Oxford policy has been adapted from an existing UnitedHealthcare national policy that was researched, developed and approved by UnitedHealthcare Reimbursement Policy Oversight Committee. [2017R0108B]

American Medical Association, Current Procedural Terminology (CPT®), and associated publications and services.

Centers for Medicare and Medicaid Services, Healthcare Common Procedure Coding System, HCPCS Release and Code Sets.

Centers for Medicare and Medicaid Services, Physician Fee Schedule (PFS) Relative Value Files.

POLICY HISTORY/REVISION INFORMATION

Date	Action/Description
02/01/2018	<ul style="list-style-type: none"> Revised reimbursement guidelines; added language to indicate HCPCS code S9083 (global fee urgent care centers) will not be reimbursed for dates of service on or after January 1, 2018 for the state of New Jersey (NJ) only; this applies to provider claims for care delivered in NJ (provider practice state) Archived previous policy version ADMINISTRATIVE 222.11 T0